Jennifer joined Park Avenue Properties as a Property Manager in June 2007. After helping the firm grow their property management business, Jennifer was promoted to Sales Manager of the Property Management Division in 2008 and with her continued hard work was ultimately promoted to Executive Vice President with direct oversight of all areas of the firm's business.

Jennifer has served in leadership roles for the National Association of Residential Property Managers (NARPM) including; the Charlotte Regional Board as Treasurer, Vice President and three terms as President. She has served as the Atlantic Region RVP Ambassador and currently serves on multiple NARPM National committees including, Government Affairs, Southern States Conference Committee, National Conference Committee and Vice Chair of Member Services. Jennifer serves on the NC Association of Realtors Board of Governors as the Chair of the Property Management Division, she also Co-Chairs the education committee of NC Association of Realtors Property Management Division and serves on the NC Association of Realtors Forms Revision Committee. Jennifer has also been selected to serve on the NC State Legislative Committee and serves on multiple committees for the Charlotte Realtor Association including the Housing Opportunity Foundation, Government Affairs Committee and Professional Standards. In 2019, Jennifer was asked to serve on the Editorial Board for REI INK Magazine, an industry publication where information is shared by Real Estate ad Property Management Industry top leaders and influencers.

Besides serving in several areas related to the industry, Jennifer is also very active in serving within her community. Jennifer serves on the Board of the Lauren Kimsey Synovial Sarcoma Foundation, is a past Board member for the Lotta Foundation (a non-profit organization providing meals, coats and toys for the less fortunate) and is currently the Chair of the Cause Committee for the Lotta Foundation and works with the See Her Lead Organization that serves as a mentorship for teenage girls. Jennifer has received the distinguished NARPM Residential Management Professional (RMP) and Master Property Manager (MPM) designations.

Jennifer resides in Huntersville, NC with her husband Matthew and their two rescue dogs and two rescue cats. In her spare time she enjoys traveling, outdoor activities and restoring old furniture.